

Employees prefer working from home or in a hybrid model



of workers say they won't stay at jobs that don't offer remote work.
- Harvard Business Review

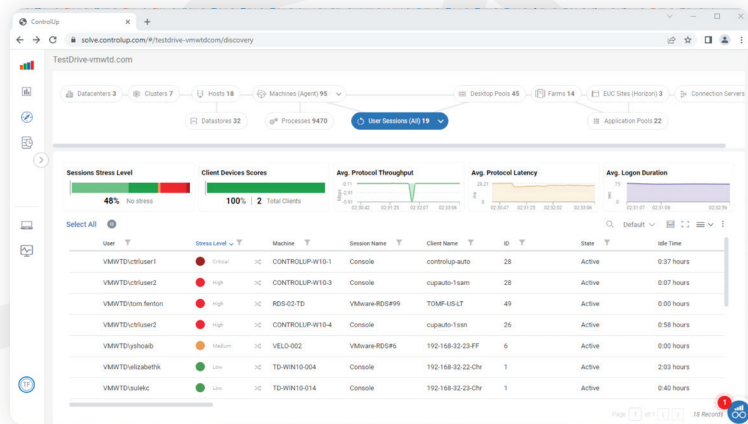
IT departments are struggling with the cost of supporting remote workers



of employees say that remote support is taxing
- Forrester

Reduce EUC mean time to resolution

Supporting all the components of a virtual is complicated. ControlUp monitors and remediates your Horizon EUC environment, virtual apps, and gateways in real-time.



Real-time performance & experience

- 1,000+ metrics collected every few seconds
- User metrics such as response time etc.
- Infra metrics such as availability and network
- End-to-end view of the entire infrastructure

Contextual troubleshooting & guided RCA

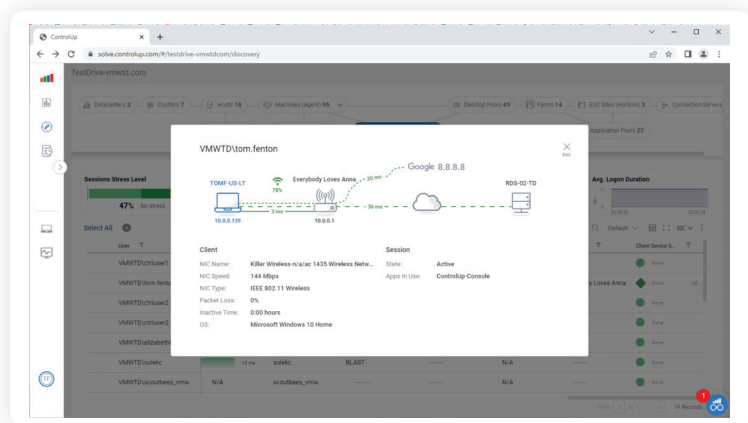
- Knowledge-as-a-Service
- Virtual Expert root cause analysis and remediation
- Step-by-step root cause analysis guidance
- Problem detection with health indicators
- Knowledge as a service

Automated & intelligent remediation

- Community-based script action library
- Event- and time-driven actions
- Automatic script execution

Discover and fix home networking issues

Consumer-grade networking WiFi can be unreliable, slow, or misconfigured. ControlUp collects metrics from networks that affect the last mile performance of the EUC environment.



Supports multiple OS platforms

Lightweight, user-installable extension supports Windows, macOS, and IGEL OS.

Out-of-the-box performance metrics

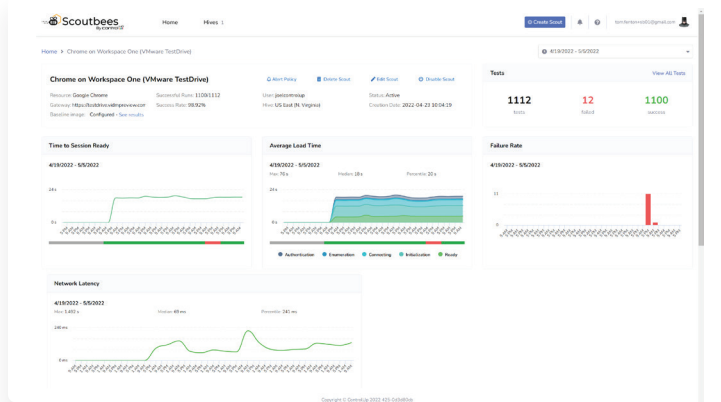
Client-side performance data updated every few seconds, including Wi-Fi signal quality and speed, NIC speed and latency, packet loss, EUC session latency, and internet connection latency.

Out-of-the-box client device information

Data collected includes public and router IP, operating system and version, client inactive time, wireless network configuration, and NIC name.

Proactively monitor critical EUC resources

Synthetic transaction monitoring of the availability of EUC environment, virtual apps, SaaS apps, and network-based resources.



Application & resource availability analysis

- Report availability of key resources and apps
- Detailed analysis and breakdown of tests
- Enrichment of test results

Proactive availability testing

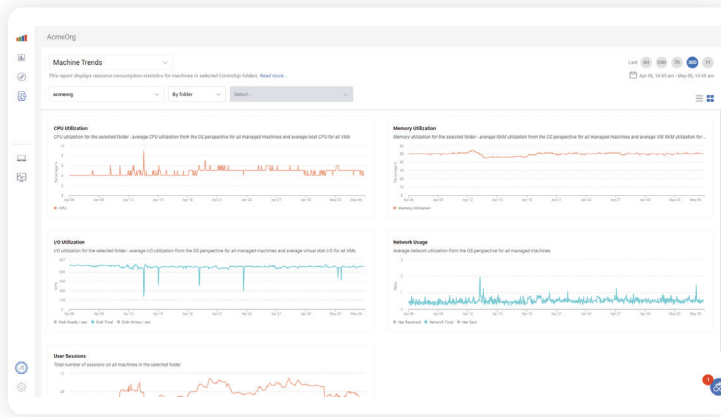
- Virtual applications & desktops
- SaaS applications
- Web apps & services
- Network resources

Early-warning alerting

- Condition-based alerts
- Alerts to email and webhooks
- Alerts to third-party systems

Make data-driven decisions

Reports to check the history of your EUC environment with recommendations to optimize the employee digital experience.



Activity reporting

- User experience
- Logon duration
- Application usage

Historical data analysis & trending top insights

- Community benchmarks
- Out-of-the-box, custom reports, dashboards
- User experience and activity

Forecasting & recommendations

- Environment Forecasting
- Sizing recommendations
- Anomaly reporting

Download to optimize your users' digital experience today

Download a free trial



Contact sales

