ControlUp ONE DEX Platform

Stay on top of today's priorities and tomorrow's challenges with a unified digital workplace management solution

One License.
Complete Visibility.
Totally Future-Proofed.

ControlUp ONE gives you the full picture of your IT environment and helps you stay ready for whatever the future holds—regardless of device, app, or location.

Our unified platform for end-user monitoring, IT automation, and digital employee experience management, empowers IT to:

- Save time and money by simplifying operations and eliminating tool sprawl.
- Monitor and manage in real time across desktops, applications, and locations.
- Proactively resolve issues before they impact employees.
- Deliver superior DEX with experience scores and performance reports.
- Prepare for an evolving IT landscape with migration support, sustainability reporting, and compliance tools.

No Matter Your Tech Stack

How ControlUp ONE Manages and Optimizes Your Digital Workplace
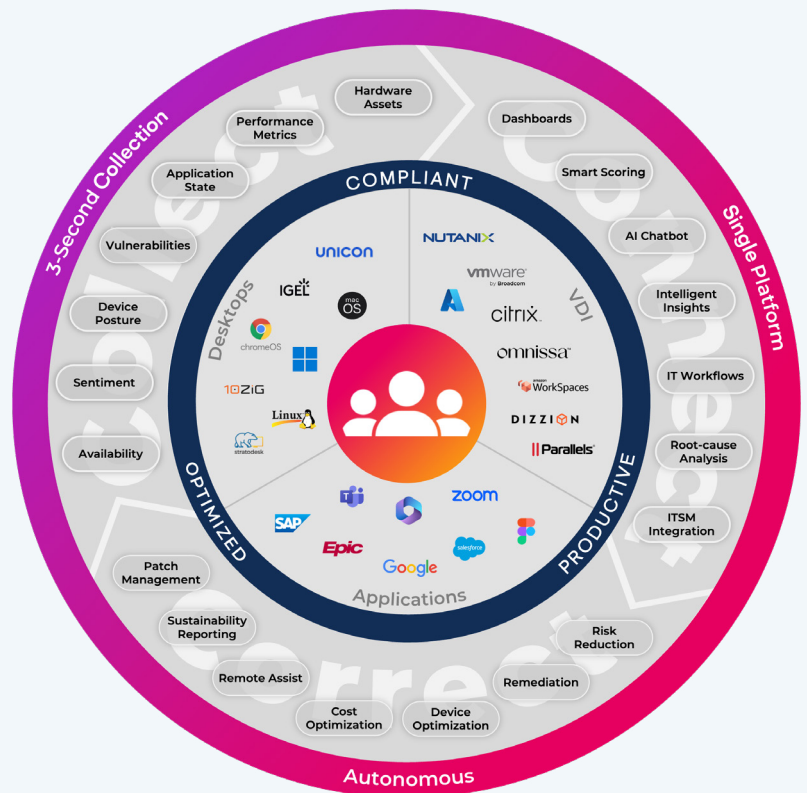
Collect the Data

With full visibility into device health and performance data, you can make informed decisions about your IT environment.

Connect the Dots

Spot trends, troubleshoot issues, and get actionable solutions through AI-powered analysis of real-time and historical data.

Correct the Course

Leverage real-time actions and automated remediations to improve experience, enhance security, and lower costs.

What Sets ControlUp ONE Apart

The ControlUp ONE DEX platform leverages intelligent automation, effortless remediation, and experience insights to deliver proactive IT support—simplifying IT management and enhancing experiences.

Real-Time Monitoring and Management

IT can't fix what it can't see. A single-pane-of-glass approach—from desktops and cloud PCs to VDI, DaaS, and UC platforms—speeds up troubleshooting and optimizes performance.

Autonomous Remediation

Alerts, triggers, and automated remediation prevent issues before they impact users. The platform continuously analyzes performance and triggers remediation workflows to reduce support tickets, cut costs, and minimize disruptions.

Comprehensive Device and OS Support

Manage any device or OS—from hypervisors to endpoints—with support for Windows, Mac, Linux, Chrome, and more. Seamless integrations with Microsoft Intune, ServiceNow, and other key tools give IT complete control.

DEX Scoring and Employee Sentiment Insights

Turn data into action with user experience monitoring and engagement surveys. Deep insights help IT optimize the digital employee experience and create a better digital workplace.

ControlUp eliminates digital workplace friction for both IT teams and employees, fostering a productive, high-performing work environment. By enhancing the digital experience across any environment with actionable, AI-driven insights and proactive remediation tools, ControlUp's scalable Digital Employee Experience (DEX) platform reduces the cost and complexity of workspace management while boosting efficiency and delivering measurable ROI across the organization.

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