control UP

Tool Consolidation for IT Efficiency

Boost productivity, increase efficiency, and consolidate tools with a unified digital employee experience platform

Why Tool Consolidation Matters

Tool sprawl isn't just inconvenient; it's a roadblock to operational efficiency. It drives up costs and scatters critical insights across multiple dashboards. This complexity slows IT down while employees experience delays, inconsistent performance, and a fragmented digital employee experience (DEX).

Some of the negative impacts of IT tool:

🚫 **Higher costs and risks:** Unused and redundant tools and licenses impact budget and may expose organizations to unnecessary risks

🚫 **Reduced efficiency:** Switching between applications, duplicating efforts, and dealing with integration issues can slow employees down

🚫 **Diminished productivity and agility:** Lack of standard processes can impact troubleshooting and resolution

🚫 **Slower onboarding:** New employees who must become proficient on a sprawling tech stack require more training and support

Why Consolidate IT Tools Now

These inefficiencies, combined with the rising costs of hybrid work, make it clear—IT leaders need to simplify and optimize their tech stacks.

Fewer tools means IT can:

✅ **Boost IT Efficiency and Productivity:** Centralize endpoint management, monitoring, and remote support to streamline operations and proactively resolve issues before they impact users

✅ **Deliver a Flawless User Experience:** Gain complete visibility across your digital environment to resolve tickets faster, prevent disruptions, and improve employee satisfaction

✅ **Cut Costs and Complexity:** Consolidate your IT tool stack into a single platform to eliminate "tool sprawl" and reduce licensing, training, and operational overhead

✅ **Shift from reactive to proactive IT:** Use powerful visibility and actionable insights to automate issue resolution, allowing your team to focus on strategic initiatives that drive business growth

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15-20%
annual growth in SaaS spend

5.4%
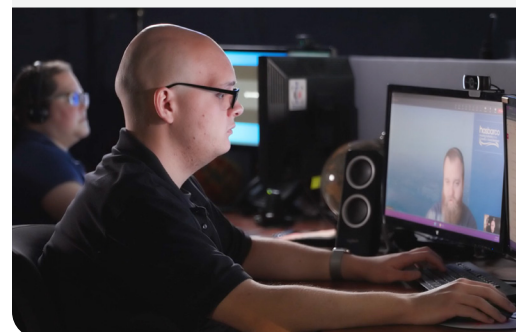of apps go underutilized

31%
of desktop software spend is wasted

56%
of SaaS apps are considered Shadow IT

CASE STUDY

MSP Reins in Tool Sprawl and Supercharges IT Efficiency

Read the Case Study

How to Optimize IT Operations with DEX Platforms

IT shouldn't have to juggle multiple tools just to monitor performance, troubleshoot issues, and improve the employee experience. The rich feature set of DEX platforms provides an opportunity for IT to consolidate tools and streamline operations for greater efficiency and ROI. ControlUp ONE provides a robust suite of capabilities in a single platform—real-time monitoring, automation, troubleshooting, and experience insights.

Tools like the ControlUp ONE DEX platform provide multiple tools in a single platform—real-time monitoring, automation, troubleshooting, and experience insights.

ControlUp ONE

These built-in and customizable features of ControlUp ONE empower IT to proactively monitor, troubleshoot, and optimize the end-user experience and simplify IT operations.

- Remote assistance
- Patch management
- Technology integrations
- Automated remediation
- Broad OS and device support

Remote Support

Monitor and optimize the employee experience regardless of location with remote setup and troubleshooting

Patch and Vulnerability Management

Quickly deploy software patches, fix issues, and improve future remediation, and continuously scan for vulnerabilities.

Technology Integrations

Gain complete control with seamless integrations with Microsoft Intune, ServiceNow, and other key tools.

Automated Remediation

Prevent issues before they impact users by continuously analyzing performance signals and triggering remediation workflows.

Broad OS and Device Support

Manage any device or OS—with support for Windows, Mac, Linux, Chrome, and more.

> One platform. One source of truth.
>
> A workday that runs smoother, with fewer headaches.

ControlUp eliminates digital workplace friction for both IT teams and employees, fostering a productive, high-performing work environment.

Next Steps to Simplify Your IT Landscape

⊘ Schedule a personalized demo