Collapse all

	ENTERPRISE	PLATINUM	ULTIMATE
	Get a quote	Get a quote	Get a quote
Real-Time EUC Monitoring			
Supported EUC Platforms and Workloads			
Support for Windows workloads delivered from any EUC platform, including Citrix, VMware, Microsoft RDSH and Azure Virtual Desktop (AVD)	✓	✓	✓
Support for Citrix Virtual Apps and Desktops and Citrix DaaS (Citrix Cloud)	✓	✓	✓
Citrix ADC (formerly NetScaler)	add-on	add-on	add-on
Citrix Licensing Server	✓	✓	✓
Support for VMware Horizon and VMware Horizon Cloud	✓	✓	✓
Support for VMware, Nutanix, Microsoft and Citrix hypervisors	✓	✓	✓
Support for Microsoft Azure	✓	✓	✓
Support for Amazon EC2	✓	✓	✓
IGEL-powered Devices	add-on	add-on	add-on
Dashboards, Grids and Navigation			
Enterprise-grade, Modern Web UI accessible anywhere	✓	✓	✓
Real-time infrastructure dashboards (hosts, machines, storage)	✓	✓	✓
Real-time digital experience dashboards (sessions, processes, applications)	✓	✓	✓
Intelligent drill-downs	✓	✓	✓
Dynamic topology navigation	✓	✓	✓
Out-of-the-box User Experience and Resources Dashboards	✓	✓	✓
EUC Management Capabilities			
Registry, Services, File System, Program and Updates controller	✓	✓	✓
Built-in remote desktops manager	✓	✓	✓
Events aggregation and filtering	✓	✓	✓
Enterprise-ready			
Role-based control	✓	✓	✓
SAML authentication	✓	✓	✓
Security policy and permission delegation	✓	✓	✓
Multi-tenancy support	✓	✓	✓
Centralized auditing of logins and actions performed	✓	✓	✓
Troubleshooting, Root-cause Analysis and Remediation			
Virtual Expert technology for rapid troubleshooting and RCA	✓	✓	✓
Stress level indicators and customization	✓	✓	✓
Community script library with 100s of scripts	✓	✓	✓
Bring-your-own scripts	✓	✓	✓
Support for PowerShell, VBS and CMD line scripts	✓	✓	✓
Fully customizable triggers based on any metric available	✓	✓	✓
Time-based (scheduled) triggers	✓	✓	✓
Trigger-based notification to email, mobile app or Console app	✓	✓	✓
Trigger-based data export and event creation	✓	✓	✓
Mobile apps for iOS and Android for notifications	✓	✓	✓
Automated Optimization			
Trigger-based REST API calls		✓	✓
Trigger-based Script execution		✓	✓
User Experience dynamic optimization		✓	✓
Automated augmented troubleshooting		✓	✓
Resource allocation optimization		✓	✓
Historical Troubleshooting and Reporting			
Data retention	1 month	1 year	1 year
Top Insights dashboard	✓	✓	✓
Sizing Recommendations Report	✓	✓	✓
Environment Assessment Dashboard	✓	✓	✓
User experience and activity reports	✓	✓	✓
Application activity and Trending reports	✓	✓	✓
Resource consumption reports	✓	✓	✓
System health reports	✓	✓	✓
Citrix licensing reports	✓	✓	✓
Incident analytics	✓	✓	✓
Host forecasting	✓	✓	✓
Community benchmark insights	✓	✓	✓
Auto schedule and export reports	✓	✓	✓
Remote Office Visibility			
Get visibility into client device metrics impacting the experience		add-on	✓
Support for Windows, macOS, IGEL OS, Stratodesk NoTouch OS, HP ThinPro OS		add-on	✓
Support for Citrix and VMware Horizon and Microsoft AVD		add-on	✓
Unifed client device scores		add-on	✓
Wi-Fi and LAN performance metrics		add-on	✓
ISP and session latency		add-on	✓
User-installable lightweight extension		add-on	✓
Synthetic Proactive Testing			
EUC availability tests for Citrix & VMware Horizon		add-on	✓
Network Tests (ping, DNS, traceroute, HTTP/s)		add-on	✓
Support for EUC gateways with two-factor authentication		add-on	✓
Image anomaly detection and alerting		add-on	✓
Cloud-based and on-premises tests		add-on	✓
User-definable test intervals (one min to one hour)		add-on	✓
Policy-based alerting thorugh email , webhook and Microsoft Teams		add-on	✓
Detailed and consolidated test reports with one year history		add-on	✓
ServiceNow integration		add-on	✓
Geographical dashboards		add-on	✓
Detailed network path information		add-on	✓